

Government of India
BHABHA ATOMIC RESEARCH CENTRE
Personnel Division

Central Complex,
Trombay, Mumbai – 400 085.

Ref.:BARC/CAO(A)/2021/OPA-83179

July 27, 2021

In order to mitigate the hardship faced by the retired employees of BARC and for delivering a robust and contemporary service to address their grievances/representations, it has been decided to start a **Public Interface Cell (PIC)** in the PR Section of BARC w.e.f. 01.08.2021. The primary role of this Cell is to act as a single window facilitator for monitoring early resolution of such grievances/representations.

2. Public Interface Cell shall be responsible for providing the following services:
- Matters pertaining to retired employees like Pension, Retirement, TA, Reimbursement of Medical bills and LES claims.
 - PIC will receive, distribute, respond and maintain records, Follow up with the concerned sections to monitor the status of disposal of the various grievances/representations.
 - Providing assistance to the petitioner via email or phone.
 - Grievances/Representations shall be addressed to:

Shri Priyabrat S. Mishra, Assistant Public Relation Officer, Public Interface Cell, Public Relation Section, BARC, Trombay, Mumbai-400085.	Contact No. : 2559 3709 Email : picell@barc.gov.in
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3. All retired employees of BARC are requested to make a note of the above facility for redressal of their grievances.
4. This issue with the approval of Competent Authority.


(Sriram S.)
Chief Administrative Officer (A)

Distribution:

All employees of BARC – (Through BTS)

- Copy to: (i) General Secretary, AEW&SU, BARC.
(ii) General Secretary, SAAB, BARC.
(iii) General Secretary, Atomic Energy Retiree's Welfare Association (AERWA).